

MODULE SPECIFICATION FORM

Module Title:	Developing Skills for Business Leadership	Level:	7	Credit Value:	15

Module code:	BUS7AC	Cost Centre:	GAMG	JACS3 code:	N215
				i	

Trimester(s) in which to be offered:	1/2	With effect from:	Sept 2017

To be completed by AQSU:

Date revised: August 2017 (change to Version no: trimester offered)

2

Existing/New: New Title of module being replaced (if any):

BUS740 People and Talent Management
BUS738 HRM in Context
BUS739 Leading and Managing People

Originating Academic School:	Business	Module Leader:	Carrie Foster

Module duration (total hours): Scheduled learning & teaching hours Independent study hours	150 50 100	Status: core/option/elective (identify programme where appropriate):	Core
Placement hours	0		

Programme(s) in which to be offered:	Pre-requisites per
	programme
MA Human Resource Management	(between levels):
Programme	
,	

Module Aims: The purpose of this module is to help learners develop a broad range of skills that are necessary in order to pursue a successful career in Human Resource Management, including competence and confidence in your roles as leader, colleague, decision-maker and HR specialist. Sessions covering masters-level study skills also form a part of this module.

Intended Learning Outcomes:

Knowledge and Understanding:

At the end of this module, students will be able to:

- 1. Critically evaluate and display their capability to manage self, others and interpersonal relationships effectively within a work or professional context.
- 2. Analyse and demonstrate essential people management skill-set, lead and influence others, making sound and justifiable decisions and solve problems effectively.
- 3. Explain and demonstrate skills in interpreting financial information, managing finance resources, enhanced IT proficiency and postgraduate study skills.

Transferable/Key Skills and other attributes:

Students will be able to;

- Think critically and creatively: analysing, synthesising and critically appraising current
 and predicted changes in the external environment as they relate to attitudinal,
 behavioural, and skill requirements including problem solving within the context of the
 business environment with particular emphasis on the management of people. Thus
 students will be enabled to evaluate evidence critically, reach conclusions and present
 findings in order to contribute effectively to the planning, design and implementation of
 projects
- Communicate effectively: listening using oral and written communication to convey complex ideas and arguments, using a range of media including business reports. Students will learn practical skills associated with people management, such as the ability to integrate evidence from a variety of sources to effect improvement in the management of people.

This module maps against the CIPD module 7SBL Developing Skills for Business Leadership

Assessment:

Assessment 1 – The assessment will require the student to produce a financial report using excel, which interprets financial information and explain and justify how they would allocate a limited HR budget in the circumstances outlined in the case study.

Assessment 2 – During the Residential weekend the students will be taken through a number of assessment tasks as part of a Leadership Assessment Centre to demonstrate essential people management skills such as leadership, influencing skills, decision making, problem solving and a role play which may be based on performance appraisal, grievance and disciplinary, Mock Tribunal, conflict management, coaching or challenging conversations Assessment 3 - The assessment will require the student to produce a Continuous Professional Development Portfolio. The portfolio will include a CPD Plan, CPD Record and Personal Reflection on Learning from both an academic and practitioner perspective.

Assessme	Learning	Type of	Weighting	Duration (if	Word count (or
nt number	Outcomes	assessment		exam)	equivalent if
	to be met				appropriate)
1	3	Case Study	25%		1,500
		•			
2	2	Practical	50%	Approx. 1	
				hour in total	
3	1	Portfolio	25%		1,500
					,

Learning and Teaching Strategies:

The teaching and learning strategy aims to produce professionals who are not only able to perform effectively in their present roles; but who have developed the skills, insight and confidence to develop a strong sense of self-awareness, successful management practice and to effective leadership

The teaching methods are designed as a blended learning programme, combining tutor moderated or led interactions with digital learning resources, access to self-study resources and networked and collaborative learning among students as part of the regions HR community.

The syllabus for the module will be delivered over a twelve week period (Trimester.) Both Distance Learning and Blended Learning Students will be provided with the same access to study materials through Glyndŵr University's Virtual Learning Environment, Moodle including; Panopto Digital Lectures, Online Subject Guides, Learning Resources, Library Resources, Residential Weekends and either online (Distance Learning Students) or Face-to-Face (Blended Learning Students) tutorials.

To achieve this 'thinking performer' approach the strategy is to focus on enhancing the learners knowledge and their capacity to be reflective on how Business Leadership practices can contribute to the sustainable competitive advantage of an organisation.

Owing to the range of different approaches to work, diverse personality traits, attributes and beliefs that underpin skills proficiency the learners are encouraged to take a collaborative approach to learning with peers from a wide range of backgrounds to enable them to benefit from their varied perspectives.

Therefore teaching and learning involves both the introduction of knowledge, concepts, self-development tools and techniques by the tutor or student but also an evaluation of suitability and limitations of such ideas. These activities are intended to 'stretch' students by encouraging them to seek to develop and improve their skills that are pivotal to success. The range of blended learning practices deployed includes: online digital lectures, tutorials, case studies, discussions, coaching, skills development workshops

In addition, discussions and guided reading to allow for dissemination of knowledge will be explored in a safe environment. Having a variety of ages, skills, experience and background means that the students learn to help themselves and each other, thus enhancing their collaborative and interpersonal skills. Similarly having to voice opinions and put their case helps to develop influencing and decision making skills, as do the assignments.

Students must be able to direct their own learning and develop their own learning strategies, the requirements for this is introduced at the induction and reinforced in all modules.

Syllabus outline:

This module provides students with:

- 1. An awareness of differing cultural contexts and operating environments.
- 2. Encouragement to develop a strong sense of self-awareness and of their own strengths and weaknesses as managers and colleagues.
- 3. Skills development and specifically the development and improvement of a range of definable skills (thinking, decision making, management of financial information, managing budgets, team working and interpersonal skills) that are pivotal to successful management practice, effective leadership, personal effectiveness and credibility in the workplace.
- Specialised skills development of particular significance to perform effective higherlevel people management and providing opportunities for applied learning and continuous professional development.
- 5. Postgraduate study skills, critical reflection skills and practice from an ethical and professional standpoint.

Indicative module content

- 1. Managing self, more effectively at work or in another professional context.
- 2. Managing interpersonal relationships at work more effectively.
- 3. Making sound and justifiable decisions and solve problems more effectively.
- 4. Leading and influencing others more effectively.
- 5. How to interpret financial information and manage financial resources.
- 6. Demonstrating enhanced IT proficiency.
- 7. Postgraduate study Skills, developing further skills-based knowledge and understanding, keeping CPD records and building up a skills portfolio and maintaining a reflective learning diary.

Bibliography:

Essential

Watson, G. and Reissner, S. (2014) *Developing Skills for Business Leadership*. (2nd Edition) London: CIPD.

Horn, R. (2009) The Business Skills Handbook. London: CIPD

Other indicative reading:

Armstrong, M. (2012) *Armstrong's Handbooks of Management and Leadership:*Developing Effective People Skills for Better Leadership and Management (3rd Edition)
Kogan Page

Cameron, S. (2009) *The Business Student's Handbook: Skills for Study and Employment.* (5th Edition) London: Prentice Hall.

Cottrell, S. (2013) *The Study Skills Handbook.* (4th Edition), Basingstoke: Palgrave Haigh, J. (2011) *FT Guide to Finance for Non Financial Managers: The Numbers Game and How to Win it.* Financial Times/Prentice Hall

Lee-Davies, L. (2007) *Developing Work and Study Skills*, London: Thomson Learning Owen, J. (2014) *The Leadership Skills Handbook: 50 Essential skills You Need to be a Leader* (3rd Edition) Kogan Page

Sinek, S. (2011) Start With Why: How Great Leaders Inspire Everyone To Take Action. Penguin

Smith, T. (2013) *HR Analytics: The What, Why and How...* CreateSpace Independent Publishing Platform

Thompson, N. (2009) *People Skills*, (3rd Edition), Basingstoke: Palgrave Macmillan

Ulrich, D. and Younger, J. (2012) HR from the Outside In: Six Competencies for the Future of Human Resources McGraw-Hill Professional

Watkins, M. D. (2013) The First 90 Days: Critical Success Strategies for New Leaders at All Levels Harvard Business School Press

Journals

Human Resource Management Journal

International Journal of Human Resource Management

People Management

Personnel Review

Work, Employment and Society

Websites

www.cipd.co.uk - Chartered Institute of Personnel and Development

www.employmentstudies.co.uk - Institute for Employment Studies

www.ilo.org - International Labour Organization

www.bis.gov.uk - Department of Business, Innovation and Skills

www.ons.gov.uk - Office for National Statistics

www.europa.eu/employment - European Union Employment and Social Affairs

www.managers.org.uk - Chartered Management Institute

www.tuc.org.uk - Trades Union Congress

www.independent.co.uk - Independent newspaper

www.telegraph.co.uk - Daily Telegraph newspaper

www.bbc.co.uk/news/ - BBC News website

www.cnn.com/BUSINESS - CNN Business News